

























































- Judge, T. & Watanabe, S. (1993). Another look at the job satisfaction-life satisfaction relationship. *Journal of Applied Psychology*, 78(6), 939-948.
- Judge, T. & Watanabe, S. (1994). Individual differences in the nature of the relationship between job and life satisfaction. *Journal of Occupational and Organizational Psychology*, 67, 101-107.
- Kanheman, D., Diener, E. & Schwarz, N. (1999). *Well-being: the foundations of hedonic psychology*. New York: Russell Sage Foundation.
- Keser, A. (2005). The relationship between job and life satisfaction in automobile sector employees in Bursa-Turkey. *The Journal of Industrial Relations and Human Resources*, 7(2), 52-63.
- Kessler, L. (2014). The effect of job satisfaction on IT employees turnover intention in Israel. *Annals of the University of Oradea, Economic Science Series*, 23(1), 1028-1038.
- Lambert, E., Kim, B., Kelley, T. & Hogan, N. (2013). The association of affective and continuance commitment with correctional staff life satisfaction. *The Social Science Journal*, 50(2), 195-203.
- Landy, F. (1985). *Psychology of work behavior*. Homewood, IL: Dorsey Press.
- Lent, R., Nota, L., Soresi, S., Ginevra, M., Duffy, R. & Brown, S. (2011). Predicting the job and life satisfaction of Italian teachers: test of social cognitive model. *Journal of Vocational Behavior*, 79, 91-97.
- Locke, E.A. (1976). The nature and causes of job satisfaction. In M.D. Dunnette (Ed.), *Handbook of industrial and organizational psychology* (pp.1297-1343). Chicago: Rand McNally.
- Loi, R., Ao, O. & Xu, A. (2014). Perceived organizational support and coworker support as antecedents of foreign workers' voice and psychological stress. *International Journal of Hospitality Management*, 36, 23-30.

- Lumley, E., Coetzee, M., Tladinyane, R. & Ferreira, N. (2011). Exploring the job satisfaction and organizational commitment of employees in the information technology environment. *Southern African Business Review*, 15(1), 100-118.
- Mariuca, A. & Ioan, A. (2013). Indicators of quality of work as predictors of quality of life. *Review of Applied Socio-Economic Research*, 5(1), 92-99.
- Martínez, P. (2004). Perspectiva temporal futura y satisfacción con la vida a lo largo del ciclo vital. *Revista de Psicología PUCP*, 12(2), 215-252.
- Mayfield, C. (2013). Promoting organizational citizenship behavior through job design: job characteristics versus job satisfaction. *Journal of Business Disciplines*, 11(1), 36-64.
- Mellor, D., Stokes, M., Firth, M., Hayashi, Y. & Cummins, R. (2008). Need for belonging, relationship satisfaction, loneliness and life satisfaction. *Personality and Individual Differences*, 45, 213–218.
- Michel, J., Mitchelson, J., Kotrba, L., LeBreton, J. & Baltes, B. (2009). A comparative test of work-family conflict models and critical examination of work-family linkages. *Journal of Vocational Behavior*, 74, 199–218.
- Mikkelsen, F. (2009). *Satisfacción con la vida y estrategias de afrontamiento en un grupo de adolescentes universitarios de Lima*. Tesis de licenciatura, PUCP, Lima.
- Monjour, M. & Yisong, Z. (2012). Healthcare providers' perception of design factors related to physical environments in hospitals. *Journal of Environmental Psychology*, 32(4), 362-370.
- Navarro, E. (2008). *Aportación al estudio de la satisfacción laboral de los profesionales técnicos de la construcción: una aplicación cualitativa en la comunidad valenciana*. Tesis doctoral, Universidad Politécnica de Valencia, Valencia.
- Ordinola, M. (2012). *Satisfacción con la vida, clima emocional y tendencia al conflicto en pobladores de Cajamarca*. Tesis de licenciatura, PUCP, Lima.

- Organización Mundial de la Salud. (2005). *Preparación de los profesionales de la atención de salud para el siglo XXI: El reto de las enfermedades crónicas*. Recuperado el 17 de junio de 2015 de, <http://whqlibdoc.who.int>
- Ozkan, A. & Ozdevecioglu, M. (2013). The effects of occupational stress on burnout and life satisfaction: a study in accountants. *Qual Quant*, 47, 2785–2798.
- Pavot, W. & Diener, E. (1993). Review of the satisfaction with life scale. *Psychological assessment*, 15(2), 164-172.
- Peng, Y. (2014). Job satisfaction and job performance of university librarians: a disaggregated examination. *Library & Information Science Research*, 36, 74–82.
- Perrone, K., Webb, L. & Blalock, R. (2005). The effects of role congruence and role conflict on work, marital and life satisfaction. *Journal of Career Development*, 31(4), 225-238.
- Polo, J., Fernández, M. & Ramírez, R. (2012). Diseño del trabajo y satisfacción con la vida. *Revista Venezolana de Gerencia*, 17(59), 466-481.
- Rice, R. (1984). Organizational work and the overall quality of life. *Applied Social Psychology Annual*, 5, 155-178.
- Rice, R., McFarlin, D., Hunt, R. & Near, J. (1985). Job importance as a moderator of the relationship between job satisfaction and life satisfaction. *Basic and Applied Social Psychology*, 6(4), 297-316.
- Riley, A. (2000). The quality of work life, self-evaluation and life satisfaction among African Americans. *African American Research Perspectives*, 6(1), 1-7.
- Rousseau, V., Salek, S., Aubé, C., Morin, E. (2009). Distributive justice, procedural justice and psychological distress: the moderating effect of coworker support and work autonomy. *Journal of Occupational Health Psychology*, 14,305–317.
- Russell, J. (2008). Promoting subjective well-being at work. *Journal of Career Assessment*, 16(1), 117-131.

- Saari, L. & Judge, T. (2004). Employee attitudes and job satisfaction. *Human Resource Management, 43*(4), 395-407.
- Sadatsafavi, H., Walewski, J. & Shepley, M. (2015). Physical work environment as a managerial tool for decreasing job-related anxiety and improving employee-employer relations. *Journal of Healthcare Management, 60*(2), 114-131.
- Simon, L., Judge, T. & Halvorsen-Ganepola, M. (2010). In good company? A multi-study, multi-level investigation of the effects of coworker relationships on employee wellbeing. *Journal of Vocational Behavior, 76*, 534-546.
- Sousa-Poza, A. & Sousa-Poza, A. (2000). Well-being at work: a cross-national analysis of the levels and determinants of job satisfaction. *Journal of Socio-Economics, 29*, 517-538.
- Spector, P. (1997). *Job satisfaction: application, assessment, causes, and consequences*. London: SAGE Publications.
- Susskind, A., Kacmar, K. & Borchgrevink, C. (2003). Customer service providers' attitudes relating to customer service and customer satisfaction in the customer-server exchange. *Journal of Applied Psychology, 88*, 179-187.
- Tian-Foreman, W. (2009). Job satisfaction and turnover in the Chinese retail industry. *Chinese Management Studies, 3*(4), 356-378.
- Tynjala, P. (2008). Perspectives into learning at the workplace. *Educational Research Review, 3*, 130-154.
- Ulrich, R., Zimring, C., Zhu, X., DuBose, J., Seo, H., Choi, Y., Quan, X. & Joseph, A. (2008). A review of the research literature on evidence-based healthcare design. *Health Environments Research & Design, 1*(3), 61-125.
- Velásquez, A. (2012). Revisión histórico-conceptual del concepto de autoeficacia. *Revista Pequéñ, 2*(1), 148-160.
- Williams, S., Wissing, M., Rothmann, S. & Temane, Q. (2010). Self-efficacy, work and psychological outcomes in a public service context. *Journal of Psychology in Africa, 20*, 53-60.

- Yamamoto, J. (2011). *Bienestar y desarrollo sostenible. Un análisis en el ámbito nacional (Reporte de investigación)*. Lima: DGI- Pontificia Universidad Católica del Perú.
- Yamamoto, J. (2012). *El Índice Chamba 1.0. Manual de aplicación*. Lima: Pontificia Universidad Católica del Perú- Investigación y Mejoramiento Continuo.
- Yamamoto, J. (2013). Bienestar, gestión de recursos humanos y desarrollo social. *Tiempo de opinión*, 6(11), 14-25.
- Yorgun, S., Yilmaz, G. & Keser, A. (2009). The relationships of job and life satisfaction with intention to leave among unionized hotel employees in Turkey. *Industrial Relations and Human Resources Journal*, 11(2), 57-67.

